

## **FAQ**

What can be accepted by CRN?

Computers, printers, Adapters, Cable Boxes, Cables/Power Cords, Calculators, Cell Phones, Copiers, DVD/CD/VCR Players, DVRS, Desktops, Digital Cameras, Digital Cards, Digital Clock, Equipment, Expansion Cards, Fax Machines, GPS Devices, Gaming Systems, Hard Drives, Home Phones, Keyboards, Laptops/Notebooks, Memory/RAM, Mice, Modems, Monitors (LCD/CRT), Multifunction Devices, Navigational Devices, Hard Disk Drives, Networking/Telecom, Office Phones, Phone Systems, Power Supplies, Printers, Processors, Remote Controllers, networking products, Routers, Scanners, Servers, Shredders, Solid State Drives, Speakers, Stereos, Switches, Tablets, phones, smart phones, Smart Watches, tapes, and any other media.

What can NOT be accepted by CRN?

Adhesives, Aerosol Cans, Automotive Fluids, Batteries, Butane Lighters, Devices Containing Mercury, Gas Line Trimmer, Glue Sticks, Hazardous Materials, Lava Lamps, Liquid Household Chemicals Medical Waste, Mercury Thermometer, Non-Electronic Material, Paint, Personal Hygiene, Power Blowers, Florescent Light Bulbs, Light Bulbs of any kind, Radiators, A/C, Refrigerators, Traffic Signs or any DOT property, Catalytic Converters, Mercury or any PCB or anything containing PCB.

What happens to the electronics after being turned over to CRN?

Your used equipment data is destroyed using high security measures to ensure the destruction of all sensitive data on your old equipment, removing all risk of identification and/or exposure. Equipment that is deemed reusable is refurbished and reused. CRN has been a trusted vendor of refurbished products since 1978.

How does CRN dispose of hazardous waste?

With CRN's down-stream hazardous waste partners, risk is mitigated with a secure chain of custody. These partners are R2 certified and licensed by state and federal

agencies for certified Hazardous Waste Disposal. These centers are specially equipped to deal with hazardous materials such as nickel cadmium, lithium ion, and lead acid found in batteries also plastics, glass, and other metals. All disposed equipment receives a Certificate of Recycling in compliance with hazardous waste disposal regulations The Resource Conservation and Recovery Act (RCRA Act of 1976).

Does CRN meet HIPPA requirements?

Yes! For HIPAA compliance requirements, complete PHYSICAL data destruction is performed for hard drives, optical disks, and tapes. This includes pulverizing and shredding material into tiny pieces of metal and plastic, eliminating any risk of exposure. Certificates of sanitization and/or destruction are provided with the serial number of the hard drives and a statement of complete destruction.

CRN makes sure you eliminate possible penalties for non-compliance of the HIPAA, FACTA, GRAMM-LEACH- BLILEY, and SARBANES OXLEY ACTS.